

Magellan Training  
Cultural Competency  
Licensed Staff

# Magellan Training

*Cultural Competency*

Follow this link to the training page:

<https://www.magellanoflouisiana.com/for-providers/training-events/cultural-competency/>


There are four trainings on this page that you need to review. Please complete the following:

- The Hispanic/Latino Community in Louisiana
- Louisiana Native American Indian Tribes
- Vietnamese in Louisiana
- Why Cross-Cultural Competency?

The screenshot shows the Magellan Healthcare website. At the top, there are navigation tabs: "Become a Member", "For Members", and "For Providers". The main header includes the Magellan Healthcare logo and "MAGELLAN OF LOUISIANA". A search icon and "About Us" link are also present. Below the header is a secondary navigation bar with options: "For Providers", "Become a Provider", "Provider Toolkit", "Training & Events", and "Quality Improvement & Outcomes". The "Training & Events" tab is selected, leading to the "Cultural Competency" page. On the left side of the page, there is a sidebar menu with links for "Cultural Competency", "Certification Courses", "Provider Training Requirements", and "Provider Calls and Webinars". The main content area features a large heading "Cultural Competency" and a light blue box containing the text: "At Magellan, we work to support culturally competent care -- our goal is to collaborate with providers for member care that recognizes the diverse backgrounds of the individuals and families we serve. Our strategies acknowledge and respect the behavior, ideas, attitudes, values, beliefs and language of an individual or group of people." Below this, there is a paragraph stating: "Below is a link to some of our corporate resources outlining how we incorporate cultural competence into our care and services. On this page you'll find a comprehensive resource kit, an introduction to our treatment philosophy and information sheets on the topic." This is followed by a link to the "Cultural Competency Resource Kit". A note states: "Note that providers are required to complete three hours of Cultural Competency Training annually. The following four modules of Cultural Competency Training must be completed to get three hours of credit." Below the note is a list of four training modules: "The Hispanic/Latino Community in Louisiana \*\*Revised August 2019\*\*", "Louisiana Native American Indian Tribes \*\*Revised July 2019\*\*", "Vietnamese in Louisiana", and "Why Cross Cultural Competency?". At the bottom of the page, a note reads: "Please note that these training courses are available as online courses for providers; however, providers are allowed to participate".

After you review the four trainings you will need to electronically sign an Attestation Form. Click on [Provider Attestation Form](#).

Become a Member For Members **For Providers**

**Magellan** HEALTHCARE<sup>SM</sup> | MAGELLAN OF LOUISIANA About Us 

[Home](#) For Providers Become a Provider Provider Toolkit **Training & Events** Quality Improvement & Outcomes

Cultural Competency Training must be completed to get three hours of credit.

- ▶ [The Hispanic/Latino Community in Louisiana](#) **\*\*Revised August 2019\*\***
- ▶ [Louisiana Native American Indian Tribes](#) **\*\*Revised July 2019\*\***
- ▶ [Vietnamese in Louisiana](#)
- ▶ [Why Cross Cultural Competency?](#)

Please note that these training courses are available as online courses for providers; however, providers are allowed to participate in trainings related to Cultural Competency via another entity. If trainings are completed via another entity, **proof of completion** must be kept on file and submitted upon request.

Do not forget to complete the [Provider Attestation Form](#) at the end of each training course.

You will submit this form four separate times. Under training you will need to choose:

- Cultural Competency-The Hispanic/Latino Community in Louisiana
- Cultural Competency-Louisiana Native American Indian Tribes
- Cultural Competency-Vietnamese in Louisiana
- Cultural Competency-Why Cross Cultural Competency

LA CSoc Training Attestation



LA Coordinated System of Care (CSoc) Provider Training Attestation and Feedback Form

By completing and submitting this form, you are attesting that you have participated in the training required by the state for all providers of services to CSoc children and youth, prior to seeing members.

Provider Identification

Choose One (that best describes you):

- Associated with an Organization or Group
- Private Practice (Licensed Provider)
- Unlicensed Direct Care Staff

Check Associated with an Organization or Group

Type First and Last

Your Name \*

MIS Number is 600723540

What is the MIS Number of the Organization/Group to which you belong? \*

Type the following: The Center for Children and Families

Organization / Group Name \*

Use your personal NPI #. If you don't know it then go to this website <https://npiregistry.cms.hhs.gov/>

Your NPI \*

Training

What is the name of the training in which you participated? \*

Please select what training you are signing for from the drop down box. Refer to titles above.

Date of Completion

What is the date you participated? \*

**Attestation**

By signing below you acknowledge that you have reviewed and understand the content in this training presentation provided by Magellan Health, Inc.

Signature\*

Click to Sign Document

Please sign here

\* Click 'Sign Document' and draw your signature with your mouse

Date Signed\*  
10/24/2019

Please send me an email confirmation of my participation in this training class.

Enter your email address\*

Add your email address

Click this box and it will provide you a drop down box to add your email address.

Submit

Click Submit when you are done.

Be sure to check the box for an email confirmation before you Submit.

Once you have read and attested to all of the above trainings, you will receive an email confirmation.

Please forward all emails to

[contractmanager@standforhope.org](mailto:contractmanager@standforhope.org)